



“RE-BUILDING THE CITY’S WATER SYSTEMS FOR THE 21ST CENTURY”

Sewerage & Water Board of NEW ORLEANS

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FOR IMMEDIATE RELEASE
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BOIL WATER ORDER EXTENDED

Residents and businesses in Venetian Isles and on Chef Menteur Highway from Industrial Parkway to Ft. McComb Road will not have water restored today as expected due to an unrelated break in a 12-inch water main caused by a telephone company contractor working in the area.

The Sewerage and Water Board had successfully completed its repair work on fire hydrants and valves on schedule last night and had flushed the line so that residents in the area could have water to use after boiling it.

Now, because of this new break the lines must be flushed again, and samples must be tested pushing back by one day restoration of water service.

When water pressure is restored residents must still boil the water before consumption or use until the Boil Water Advisory is lifted by the Board in cooperation with the state Departments of Health and Hospitals.

The Board is recommending that customers disinfect their water by boiling it for one minute and letting it cool down prior to consumption (including drinking, cooking, brushing teeth, bathing or preparing food.)

Boil water for one full minute in a clean container. The one-minute boil time begins after the water has been brought to a rolling boil. (If there is a flat taste, it can be eliminated by shaking the water in a bottle or pouring it from one container to another.)

This boil water advisory will remain in effect until further notice for customers in the affected area. The Sewerage and Water Board will notify residents when the advisory is lifted.

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